



JOB POSTING

DATE OF ISSUE: June 23, 2020

POSITION: Customer Specialist

LOCATION: Pocahontas Branch Office

SUPERVISOR: VP Lending & Branch Manager

Serve as the initial customer contact in the Pocahontas Branch. Primary responsibilities include:

- Checks, receipts, deposits, inquiries
- Loan support
- Managing files
- Administer FRS products (sell or referral sales)
- Provide administrative support to branch office team

Critical competencies include:

- Excellent customer service skills
- Strong verbal and interpersonal skills
- Organization skills with preference for detailed work with high accuracy
- Loan processing a plus

REQUIRED KNOWLEDGE AND EXPERIENCE:

Requires high school diploma and the ability to be licensed for related services sales required. Prefer five + years progressive experience in financial institution or related office environment. Ability to work with a variety of people. Ability to effectively use various computer applications and be licensed for insurance. Knowledge of office practices and loan processing/servicing procedures desired.

SEND RESUME OR APPLICATION TO:

Attn: Anna Rankin – Customer Specialist /Lonoke
AgHeritage Farm Credit Services
119 E. Third Street, Ste. 200
Little Rock, AR 72201
Fax: 501-374-2621
E-mail: anna.rankin@agfcs.com

EEO/AA/M/F/V/D – *No Agencies Please*